USI Registry System – Notice of outages

All times are listed in AEDT/AEST time zone, unless otherwise stated.

Start date	End date	Additional information
8:00 pm Thursday 10 September 2026	6:00 am Friday 11 September 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
5:00 pm Wednesday 9 September 2026	8:00 pm Wednesday 9 September 2026	The USI Registry System was unavailable to allow for system enhancements.
12:00 pm Monday 24 August 2026	11:00 am Friday 28 August 2026	There was an intermittent issue affecting USI account linking and access through myGov.
8:00 pm Thursday 13 August 2026	6:00 am Friday 14 August 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
11:30 pm Saturday 1 August 2026	3:00 am Sunday 2 August 2026	myID was unavailable to allow for scheduled maintenance.
5:30 pm Wednesday 22 July 2026	7:00 pm Wednesday 22 July 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
8:00 pm Thursday 16 July 2026	6:00 am Friday 17 July 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
5:30 pm Wednesday 26 June 2026	7.00 pm Wednesday 26 June 2026	The USI Registry System was unavailable to allow for system enhancements.
5:30 pm Friday 19 June 2026	7:30 pm Friday 19 June 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
11:30 pm Friday 12 June 2026	7:00 am Monday 15 June 2026	Relationship Authorisation Manager (RAM) was unavailable to allow the Australian Taxation Office (ATO) to undertake system maintenance.
8:00 pm Thursday 11 June 2026	6:00 am Friday 12 June 2026	The USI Registry System was intermittently unavailable.
5:15 pm Wednesday 27 May 2026	8:00 pm Wednesday 27 May 2026	The USI Registry System was unavailable to allow for system enhancements.
9:30 pm Saturday 23 May 2026	12:30 am Sunday 24 May 2026	The USI Registry System was intermittently unavailable to allow the National Centre for Vocational Education Research (NCVER) to undertake system maintenance.
8:00 pm Thursday 14 May 2026	6:00 am Friday 15 May 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.

Start date	End date	Additional information
5:00 pm Wednesday 29 April 2026	8:00 pm Wednesday 29 April 2026	The USI Registry System was unavailable to allow for scheduled maintenance.
12:00 am Sunday 19 April 2026	2:00 am Sunday 19 April 2026	Services Australia undertook scheduled maintenance and myGov was unavailable.
8:00 pm Friday 17 April 2026	9:00 pm Friday 17 April 2026	Services Australia undertook scheduled maintenance, and the Digital ID exchange was unavailable.
5:30 pm Wednesday 15 April 2026	6:30 pm Wednesday 15 April 2026	The USI Registry System was unavailable to allow for scheduled maintenance.
7:00 am Saturday 11 April 2026	3:00 pm Saturday 11 April 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
8:00 pm Thursday 9 April 2026	6:00 am Friday 10 April 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
12:00 am 28 March 2026	4:00 am 28 March 2026	Document Verification System (DVS) verifications for Citizenship Certificates and Certificates of Registration by Descent was unavailable.
5:00 pm Wednesday 18 March 2026	8:00 pm Wednesday 18 March 2026	The USI Registry System was unavailable to allow for scheduled maintenance.
11:30 pm Friday 13 March 2026	7:00 am Monday 16 March 2026	Relationship Authorisation Manager (RAM) was unavailable to allow the Australian Taxation Office (ATO) to undertake system maintenance.
8:00 pm Thursday 12 March 2026	6:00 am Friday 13 March 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
5:00 pm Wednesday 11 March 2026	6:30 pm Wednesday 11 March 2026	The USI Registry System was unavailable to allow for scheduled maintenance.
9:00 am Saturday 28 February 2026	11:30 am Saturday 28 February 2026	The USI Registry System was unavailable to allow for scheduled maintenance.
9:00 pm Thursday 26 February 2026	10:30 pm Thursday 26 February 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
8:00 pm Monday 16 February 2026	11:00 pm Monday 16 February 2026	The USI Registry System was unavailable to allow for scheduled maintenance.
11:30 pm Friday 13 February 2026	7:00 am Monday 16 February 2026	Relationship Authorisation Manager (RAM) was unavailable to allow the Australian Taxation Office (ATO) to undertake system maintenance.
8:00 pm Thursday 12 February 2026	6:00 am Friday 13 February 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.

Start date	End date	Additional information
8:30 am Sunday 8 February 2026	4:30 pm Sunday 8 February 2026	The USI Registry System was unavailable to allow for scheduled maintenance.
11:30 pm Thursday 22 January 2026	8:00 am Friday 23 January 2026	The myID app will be unavailable to allow the ATO to undertake system maintenance.
7:00 pm Monday 19 January 2026	10:00 pm Monday 19 January 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
8:00 pm Thursday 15 January 2026	6:00 am Friday 16 January 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
7:00 pm Wednesday 14 January 2026	10:00 pm Wednesday 14 January 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
8:00 pm Thursday 11 December 2025	6:00 am Friday 12 December 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
5:15 pm Wednesday 10 December 2025	10:30 pm Wednesday 10 December 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
5:30 pm Wednesday 19 November 2025	6:30 pm Wednesday 19 November 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
11:30 pm Friday 14 November 2025	7:00 am Monday 17 November 2025	Relationship Authorisation Manager (RAM) was unavailable to allow the ATO to undertake system maintenance.
11:30 pm Friday 7 November 2025	8:30 am Sunday 9 November 2025	myID and Relationship Authorisation Manager (RAM) was unavailable to allow the ATO to undertake system maintenance.
8:00 pm Thursday 6 November 2025	9:00 pm Thursday 6 November 2025	The USI Registry System was intermittently unavailable due to scheduled maintenance.
9:00 pm Monday 3 November 2025	10:00 pm Monday 3 November 2025	The USI Registry System was restarted to allow for maintenance.
6:30 pm Wednesday 29 October 2025	9:30 pm Wednesday 29 October 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
7:00 pm Friday 10 October 2025	5:00 pm Saturday 11 October 2025	The USI Registry System was unavailable while a major infrastructure upgrade was completed.
11:30 pm Tuesday 30 September 2025	7:00 am Wednesday 1 October 2025	Relationship Authorisation Manager (RAM) was unavailable to allow the ATO to undertake system maintenance.

Start date	End date	Additional information
11:30 pm Thursday 18 September 2025	1:00 am Friday 19 September 2025	Relationship Authorisation Manager (RAM) was unavailable to allow the ATO to undertake system enhancements.