USI Registry System – Notice of outages

All times are listed in AEDT/AEST time zone, unless otherwise stated.

Start date	End date	Additional information
8:00 pm Thursday 12 February 2026	6:00 am Friday 13 February 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance. We apologise for any inconvenience.
8:30 am Sunday 8 February 2026	4:30 pm Sunday 8 February 2026	The USI Registry System was unavailable to allow for scheduled maintenance.
11:30 pm Thursday 22 January 2026	8:00 am Friday 23 January 2026	The myID app will be unavailable to allow the ATO to undertake system maintenance.
7:00 pm Monday 19 January 2026	10:00 pm Monday 19 January 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
8:00 pm Thursday 15 January 2026	6:00 am Friday 16 January 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
7:00 pm Wednesday 14 January 2026	10:00 pm Wednesday 14 January 2026	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
8:00 pm Thursday 11 December 2025	6:00 am Friday 12 December 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
5:15 pm Wednesday 10 December 2025	10:30 pm Wednesday 10 December 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
5:30 pm Wednesday 19 November 2025	6:30 pm Wednesday 19 November 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
11:30 pm Friday 14 November 2025	7:00 am Monday 17 November 2025	Relationship Authorisation Manager (RAM) was unavailable to allow the ATO to undertake system maintenance.
11:30 pm Friday 7 November 2025	8:30 am Sunday 9 November 2025	myID and Relationship Authorisation Manager (RAM) was unavailable to allow the ATO to undertake system maintenance.

Start date	End date	Additional information
8:00 pm Thursday 6 November 2025	9:00 pm Thursday 6 November 2025	The USI Registry System was intermittently unavailable due to scheduled maintenance.
9:00 pm Monday 3 November 2025	10:00 pm Monday 3 November 2025	The USI Registry System was restarted to allow for maintenance.
6:30 pm Wednesday 29 October 2025	9:30 pm Wednesday 29 October 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
7:00 pm Friday 10 October 2025	5:00 pm Saturday 11 October 2025	The USI Registry System was unavailable while a major infrastructure upgrade was completed.
11:30 pm Tuesday 30 September 2025	7:00 am Wednesday 1 October 2025	Relationship Authorisation Manager (RAM) was unavailable to allow the ATO to undertake system maintenance.
11:30 pm Thursday 18 September 2025	1:00 am Friday 19 September 2025	Relationship Authorisation Manager (RAM) was unavailable to allow the ATO to undertake system enhancements.
11:30 pm Saturday 6 September 2025	3:00 am Sunday 7 September 2025	myID was unavailable to allow the ATO to undertake system enhancements.
10:00 am 26 August 2025	8:00 am 2 September 2025	The USI 3rd Party Testing (3PT) environment was unavailable to allow for system maintenance.
5:30 pm Wednesday 20 August 2025	7:30 pm Wednesday 20 August 2025	The USI Registry System was intermittently unavailable to replace the Entrust TLS certificate with a DigiCert TLS certificate.
11:30 pm Saturday 9 August 2025	7:00 am Sunday 10 August 2025	myID was unavailable while the ATO undertook system enhancements.
11:30 pm Saturday 26 July 2025	4:30 am Sunday 27 July 2025	USI Registry System users were unable to access their accounts using myID due to the ATO undertaking system enhancements.
8:00 am Monday 7 July 2025	2:40 pm Monday 7 July 2025	The USI Registry System (Student Portal, Organisation Portal and Web Services) experienced intermittent outages.
5:30 pm Monday 30 June 2025	11:00 pm Monday 30 June 2025	The USI Registry System was unavailable to allow for the introduction of passphrases and multi-factor authentication (MFA).
9:00 am (ACST) Thursday 26 June 2025	9:30 am (ACST) Thursday 26 June 2025	The USI Registry System was temporarily unavailable.

Start date	End date	Additional information
10:30 am (ACST) Friday 9 May 2025	2:00 pm (ACST) Friday 9 May 2025	A Services Australia issue prevented some users from accessing services using Digital Identity.
12:00 am Thursday 8 May 2025	6:00 am Friday 9 May 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
5:00 pm (ACST) Thursday 17 April 2025	12:00 pm (ACST) Friday 18 April 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
5:00 pm (ACDT) Tuesday 15 April 2025	12:00 am (ACDT) Wednesday 16 April 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
5:30 pm Wednesday 9 April 2025	12:30 am Thursday 10 April 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
5:00 pm Friday 21 March 2025	7:30 pm Friday 21 March 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
5:00 pm (ACDT) Thursday 20 March 2025	1:00 am (ACDT) Friday 21 March 2025	The USI Registry System was unavailable to allow for system enhancements.
11:30 pm Friday 14 March 2025	11:30 pm Saturday 15 March 2025	RAM was unavailable to allow the ATO to undertake scheduled maintenance.
8:30 am (ACDT) Thursday 27 February 2025	4:30 pm ACDT Thursday 27 February 2025	myID was intermittently unavailable to allow the ATO to undertake scheduled maintenance.
7:00 pm (ACDT) Thursday 20 February 2025	11:00 pm (ACDT) 20 February 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.