

International Student Information



USI is your lifelong education number

Students studying in Australia must have a USI if they are:

- studying nationally recognised Vocational Education and Training (VET)
- seeking a HELP loan or Commonwealth Supported Place
- enrolling in and graduating from higher education studies

International students

If you are an international student planning to study in Australia you:

- cannot create a USI before arriving in Australia
- use your Australian visa and non-Australian passport to create a USI after you arrive in Australia. The USI will reflect the name as it appears on your Australian visa.

If you are coming to Australia to study, contact your education or training provider to let them know you will create a USI when you arrive.

www.usi.gov.au/students/international

Auto-exemptions

Higher education international students are **automatically exempt** from needing a USI if they meet all the criteria below:

- they commenced their studies before 1 January 2023
- they studied in Australia
- they did not access Commonwealth financial assistance or a Commonwealth supported place for their studies
- they are currently offshore and will not return to Australia.

All international students who completed 100% of their study outside of Australia do not need a USI.

If you need assistance

Call 1300 857 536 (inside Australia)
or +61 2 6218 0994 (outside Australia)

www.usi.gov.au



Information for Providers

Student name and the USI

International students create their USI using their home country passport and Australian visa, and their USI will reflect their name as it appears on their Australian visa.

If the international student's passport has a single name but the Australian visa has recorded that single name under First and Last name OR entered 'no name' under Last name, the USI Registry System will reflect the same.

A student's USI account details cannot be changed to reflect the record of an education or training provider. If a genuine name formatting error is found on an identification document, the student should be directed to the issuing government department for correction before contacting us.

www.usi.gov.au/providers/studentnameUSI

Assistance with languages

The Translating and Interpreting Service (TIS National) can help people who do not speak English to communicate via another language.

Agencies and businesses can also access TIS National to assist their non-English speaking clients. We can connect with TIS National while you are on the phone and resolve your query.



More information for education or training providers

www.usi.gov.au/providers