



USI Registry System – Notice of outages

6:30pm (AEDT) Wednesday 29 October 2025 7:00pm (AEDT) Friday 10 October 2025 7:00pm (AEDT) Friday 10 October 2025 7:00pm (AEDT) Friday 10 October 2025 11:30PM (AEST) Tuesday 30 September 2025 11:30pm (AEST) Thusday 18 September 2025 11:30pm (AEST) Saturday 11 October September 2025 11:30pm (AEST) Tuesday 30 September 2025 11:30pm (AEST) Tuesday 30 September 2025 11:30pm (AEST) Thusday 18 September 2025 11:30pm (AEST) Thusday 18 September 2025 11:30pm (AEST) The USI Registry System was unavailable while a major infrastructure upgrade was completed. Relationship Authorisation Manager (RAM) was unavailable to allow the ATO to undertake system enhancements. Relationship Authorisation Manager (RAM) was unavailable to allow the ATO to undertake system enhancements. 11:30pm (AEST) September 2025 11:30pm (AEST) September 2025 10:00am (AEST) September 2025 10:00am (AEST) September 2025 10:00am (AEST) Wednesday 20 August 2025 September 2025 11:30pm (AEST) Wednesday 20 August unavailable to allow for system maintenance. 7:30pm (AEST) Wednesday 20 August unavailable to replace the Entrust TLS certificate with a DigiCert TLS certificate. 11:30PM (AEST) Saturday 9 August 10 August 2025 11:30PM (AEST) Saturday 9 August 2025 11:30PM (AEST) Saturday 9 August 2025 27 July 2025 27 July 2025 27 July 2025 27 July 2025 38:00AM (AEST) Saturday 26 July 2025 27 July 2025 38:00AM (AEST) Saturday 26 July 2025 4:30am (AEST) Sunday USI Registry System users were unable to access their accounts using mylD due to the ATO undertaking system enhancements. 8:00AM (ACST) Monday 7 July 2025 Monday 7 July 2025 5:30PM (AEST) Monday 30 June 2025 Monday 30 June 2025 The USI Registry System was unavailable to allow for the introduction of passphrases and multi-factor authentication (MFA). 7:00am (AEST) The USI Registry System was temporarily	Start date	End date	Additional information
October 2025 7:00pm (AEDT) Friday 10 October 2025 8aturday 11 October 2025 11:30PM (AEST) Tousday 30 September 2025 11:30pm (AEST) Thursday 18 September 2025 11:30pm (AEST) Thursday 18 September 2025 11:30pm (AEST) Tousday 30 September 2025 11:30pm (AEST) Thursday 18 September 2025 September 2025 11:30pm (AEST) Thursday 18 September 2025 11:30pm (AEST) Thursday 18 September 2025 September 2025 11:30pm (AEST) Thursday 18 September 2025 September 2025 11:30pm (AEST) Thursday 18 September 2025 11:30pm (AEST) Saturday 6 September 2025 11:30pm (AEST) Saturday 6 Tought Authorisation Manager (RAM) was unavailable to allow the ATO to undertake system enhancements. mylD was unavailable to allow the ATO to undertake system enhancements. mylD was unavailable to allow the ATO to undertake system enhancements. The USI 3rd Party Testing (3PT) environment was unavailable to allow for system maintenance. 5:30pm (AEST) Wednesday 20 Wednesday 20 August August 2025 September 2025 11:30PM (AEST) Saturday 9 August 10 August 2025 11:30PM (AEST) Saturday 9 August 2025 11:30PM (AEST) Saturday 9 August 2025 11:30PM (AEST) Saturday 26 July 2025 11:30PM (AEST) Saturday 26 July 2025 11:30PM (AEST) Saturday 26 July 2025 11:30PM (AEST) Saturday 9 August 2040 September 2025 11:30PM (AEST) Saturday 9 August 205 11:30PM (AEST) Saturday 9 August 2025 11:30PM (AEST) Saturday 9 Augu	6:30pm (AEDT)	9:30pm (AEDT)	The USI Registry System was unavailable to
7:00pm (AEDT) Friday 10 October 2025 Saturday 11 October 2025 Saturday 11 October 2025 Saturday 11 October 2025 Saturday 11 October 2025 Saturday 1 October 2025 Saturday 1 October 2025 September 2025 S	Wednesday 29	Wednesday 29	allow for scheduled maintenance.
11:30PM (AEST) Tuesday 30 Wednesday 1 October September 2025 11:30pm (AEST) Tuesday 30 September 2025 11:30pm (AEST) Thussday 18 September 2025 11:30pm (AEST) Saturday 1 September 2025 11:30pm (AEST) Tuesday 30 September 2025 11:30pm (AEST) Thussday 18 September 2025 September 2025 11:30pm (AEST) Saturday 6 September 2025 11:30pm (AEST) September 2025 11:30pm (AEST) September 2025 11:30pm (AEST) September 2025 11:30pm (AEST) Wednesday 20 Wednesday 20 August August 2025 11:30pm (AEST) Saturday 9 August 2025 11:30PM (AEST) Saturday 9 August 2025 11:30PM (AEST) Saturday 9 August 2025 11:30PM (AEST) Saturday 26 July 2025 11:30PM (AEST) Saturday 26 July 2025 11:30PM (AEST) Saturday 7 July 2025 11:30PM (AEST) Saturday 7 July 2025 11:30PM (AEST) Saturday 26 July 2025 11:30PM (AEST) Saturday 27 July 2025 11:30PM (AEST) Saturday 30 July 2025 11:30PM (AEST) Monday 7	October 2025	October 2025	
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11:30PM (AEST) Saturday 9 August 2025 11:30PM (AEST) Saturday 9 August 2025 11:30PM (AEST) Saturday 26 July 2025 27 July 2025 8:00AM (ACST) Monday 7 July 2025 5:30PM (AEST) Monday 30 June 2025 11:00pm (AEST) Monday 30 June 2025 7:00am (AEST) Sunday System enhancements. WSI Registry System users were unable to access their accounts using mylD due to the ATO undertaking system enhancements. Organisation Portal and Web Services) experienced intermittent outages. The USI Registry System was unavailable to allow for the introduction of passphrases and multi-factor authentication (MFA). 9:00AM (ACST) 9:30am (ACST) The USI Registry System was temporarily	Wednesday 20	Wednesday 20 August	unavailable to replace the Entrust TLS certificate
Saturday 9 August 2025 11:30PM (AEST) 4:30am (AEST) Sunday 26 July 2025 27 July 2025 8:00AM (ACST) 2:40pm (ACST) The USI Registry System was unavailable to Organisation Portal and Web Services) experienced intermittent outages. 5:30PM (AEST) Monday 30 June 2025 11:00pm (AEST) The USI Registry System was unavailable to allow for the introduction of passphrases and multi-factor authentication (MFA). 9:00AM (ACST) 9:30am (ACST) The USI Registry System was temporarily	August 2025	2025	with a DigiCert TLS certificate.
11:30PM (AEST) Saturday 26 July 2025 27 July 2025 8:00AM (ACST) Monday 7 July 2025 5:30PM (AEST) Monday 30 June 2025 11:00pm (ACST) Monday 30 June 2025 4:30am (AEST) Sunday Saturday 26 July 2025 27 July 2025 27 July 2025 27 July 2025 2025 4:30am (AEST) Sunday Saturday 26 July 2025 27 July 2025 2025 300 M (ACST) Monday 7 July 2025 4:30am (ACST) The USI Registry System users were unable to access their accounts using mylD due to the ATO undertaking system enhancements. The USI Registry System (Student Portal, Organisation Portal and Web Services) experienced intermittent outages. The USI Registry System was unavailable to allow for the introduction of passphrases and multi-factor authentication (MFA). 9:00AM (ACST) 9:30am (ACST) The USI Registry System was temporarily	11:30PM (AEST)	7:00am (AEST) Sunday	myID was unavailable while the ATO undertook
11:30PM (AEST) Saturday 26 July 2025 27 July 2025 27 July 2025 28:00AM (ACST) Monday 7 July 2025 5:30PM (AEST) Monday 30 June 2025 11:00pm (AEST) Monday 30 June 2025 23 July 2025 4:30am (AEST) Sunday ACST) Monday 7 July 2025 11:00pm (AEST) Monday 30 June 2025 4:30am (AEST) Sunday ACST) Monday 7 July 2025 11:00pm (AEST) Monday 30 June 2025	Saturday 9 August	10 August 2025	system enhancements.
Saturday 26 July 2025 27 July 2025 access their accounts using myID due to the ATO undertaking system enhancements. 8:00AM (ACST) Monday 7 July 2025 5:30PM (AEST) Monday 30 June 2025 Monday 30 June 2025 27 July 2025 22:40pm (ACST) Monday 7 July 2025 The USI Registry System (Student Portal, Organisation Portal and Web Services) experienced intermittent outages. The USI Registry System was unavailable to allow for the introduction of passphrases and multi-factor authentication (MFA). 9:00AM (ACST) 9:30am (ACST) The USI Registry System was temporarily	2025		
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8:00AM (ACST) Monday 7 July 2025 Signature (ACST) Monday 7 July 2025 Experienced intermittent outages. 5:30PM (AEST) Monday 30 June 2025 The USI Registry System was unavailable to allow for the introduction of passphrases and multi-factor authentication (MFA). 9:00AM (ACST) 9:30am (ACST) The USI Registry System was temporarily	Saturday 26 July 2025	27 July 2025	access their accounts using myID due to the
Monday 7 July 2025 Monday 7 July 2025 Organisation Portal and Web Services) experienced intermittent outages. 5:30PM (AEST) 11:00pm (AEST) The USI Registry System was unavailable to Monday 30 June 2025 Monday 30 June 2025 allow for the introduction of passphrases and multi-factor authentication (MFA). 9:00AM (ACST) 9:30am (ACST) The USI Registry System was temporarily			ATO undertaking system enhancements.
experienced intermittent outages. 5:30PM (AEST) Monday 30 June 2025 Allow for the introduction of passphrases and multi-factor authentication (MFA). 9:00AM (ACST) 9:30am (ACST) The USI Registry System was temporarily	8:00AM (ACST)	2:40pm (ACST)	The USI Registry System (Student Portal,
5:30PM (AEST) Monday 30 June 2025 Monday 30 June 2025 Monday 30 June 2025 The USI Registry System was unavailable to allow for the introduction of passphrases and multi-factor authentication (MFA). 9:00AM (ACST) 9:30am (ACST) The USI Registry System was temporarily	Monday 7 July 2025	Monday 7 July 2025	Organisation Portal and Web Services)
Monday 30 June 2025 Monday 30 June 2025 allow for the introduction of passphrases and multi-factor authentication (MFA). 9:00AM (ACST) 9:30am (ACST) The USI Registry System was temporarily			experienced intermittent outages.
multi-factor authentication (MFA). 9:00AM (ACST) 9:30am (ACST) The USI Registry System was temporarily	5:30PM (AEST)	11:00pm (AEST)	The USI Registry System was unavailable to
9:00AM (ACST) 9:30am (ACST) The USI Registry System was temporarily	Monday 30 June 2025	Monday 30 June 2025	allow for the introduction of passphrases and
			multi-factor authentication (MFA).
T	9:00AM (ACST)	9:30am (ACST)	The USI Registry System was temporarily
Thursday 26 June Thursday 26 June 2025 unavailable.	Thursday 26 June	Thursday 26 June 2025	unavailable.
2025	2025		
10:30AM (ACST) 2:00pm (ACST) Friday A Services Australia issue prevented some users	10:30AM (ACST)	2:00pm (ACST) Fridav	A Services Australia issue prevented some users
Friday 9 May 2025 9 May 2025 from accessing services using Digital Identity.	` ´	, , , , , ,	·





Start date	End date	Additional information
12:00AM (AEST) Thursday 8 May 2025	6:00am (AEST) Friday 9 May 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
5:00PM (ACST) Thursday 17 April 2025	12:00pm (ACST) Friday 18 April 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
5:00PM (ACDT) Tuesday 15 April 2025	12:00am (ACDT) Wednesday 16 April 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
5:30PM (AEST) Wednesday 9 April 2025	12:30am (AEST) Thursday 10 April 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
5:00pm (AEDT) Friday 21 March 2025	7:30pm (AEDT) Friday 21 March 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
5:00pm (ACDT) Thursday 20 March 2025	1:00am (ACDT) Friday 21 March 2025	The USI Registry System was unavailable to allow for system enhancements.
11:30pm (AEDT) Friday 14 March 2025	11:30pm (AEDT) Saturday 15 March 2025	RAM was unavailable to allow the ATO to undertake scheduled maintenance.
8:30am (ACDT) Thursday 27 February 2025	4:30pm ACDT Thursday 27 February 2025	myID was intermittently unavailable to allow the ATO to undertake scheduled maintenance.
7:00pm (ACDT) Thursday 20 February 2025	11:00pm (ACDT) 20 February 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
10:30pm (AEDT) Thursday 19 December 2024	11:00am (AEDT) Friday 20 December 2024	myID was unavailable to allow the ATO to undertake scheduled maintenance.
10:30pm (AEDT) Thursday 19 December 2024	3:00am (AEDT) Friday 20 December	RAM was unavailable to allow the ATO to undertake scheduled maintenance.





Start date	End date	Additional information
7:00pm (AEDT) Thursday 19 December 2024	11:00pm (AEDT) Thursday 19 December 2024	The USI Registry System was intermittently unavailable to allow us to undertake scheduled maintenance.
11:30pm (AEDT) Tuesday 17 December 2024	6:00am (AEDT) Wednesday 18 December	myID and RAM was unavailable to allow the Australian Taxation Office (ATO) to undertake scheduled maintenance.
11:30pm (AEDT) Tuesday 19 November 2024	11:00am (AEDT) Wednesday 20 November 2024	myID (formerly myGovID) was unavailable to allow the ATO to undertake scheduled maintenance.
5:30pm (ACDT) Friday 15 November 2024	10:00pm (ACDT) Friday 15 November 2024	The USI Registry System was unavailable to apply enhanced functionality for students and education or training providers.