USI Registry System – Notice of outages

Start date	End date	Additional information
11:30PM (AEST) Saturday 9 August 2025	7:00am (AEST) Sunday 10 August 2025	myID was unavailable while the ATO undertook system enhancements.
11:30PM (AEST) Saturday 26 July 2025	4:30am (AEST) Sunday 27 July 2025	USI Registry System users were unable to access their accounts using myID due to the ATO undertaking system enhancements.
8:00AM (ACST) Monday 7 July 2025	2:40pm (ACST) Monday 7 July 2025	The USI Registry System (Student Portal, Organisation Portal and Web Services) experienced intermittent outages.
5:30PM (AEST) Monday 30 June 2025	11:00pm (AEST) Monday 30 June 2025	The USI Registry System was unavailable to allow for the introduction of passphrases and multi-factor authentication (MFA).
9:00AM (ACST) Thursday 26 June 2025	9:30am (ACST) Thursday 26 June 2025	The USI Registry System was temporarily unavailable.
10:30AM (ACST) Friday 9 May 2025	2:00pm (ACST) Friday 9 May 2025	A Services Australia issue prevented some users from accessing services using Digital Identity.
12:00AM (AEST) Thursday 8 May 2025	6:00am (AEST) Friday 9 May 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
5:00PM (ACST) Thursday 17 April 2025	12:00pm (ACST) Friday 18 April 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
5:00PM (ACDT) Tuesday 15 April 2025	12:00am (ACDT) Wednesday 16 April 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
5:30PM (AEST) Wednesday 9 April 2025	12:30am (AEST) Thursday 10 April 2025	The USI Registry System was unavailable to allow for scheduled maintenance.
5:00pm (AEDT) Friday 21 March 2025	7:30pm (AEDT) Friday 21 March 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.

Start date	End date	Additional information
5:00pm (ACDT) Thursday 20 March 2025	1:00am (ACDT) Friday 21 March 2025	The USI Registry System was unavailable to allow for system enhancements.
11:30pm (AEDT) Friday 14 March 2025	11:30pm (AEDT) Saturday 15 March 2025	RAM was unavailable to allow the ATO to undertake scheduled maintenance.
8:30am (ACDT) Thursday 27 February 2025	4:30pm ACDT Thursday 27 February 2025	myID was intermittently unavailable to allow the ATO to undertake scheduled maintenance.
7:00pm (ACDT) Thursday 20 February 2025	11:00pm (ACDT) 20 February 2025	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
10:30pm (AEDT) Thursday 19 December 2024	11:00am (AEDT) Friday 20 December 2024	myID was unavailable to allow the ATO to undertake scheduled maintenance.
10:30pm (AEDT) Thursday 19 December 2024	3:00am (AEDT) Friday 20 December	RAM was unavailable to allow the ATO to undertake scheduled maintenance.
7:00pm (AEDT) Thursday 19 December 2024	11:00pm (AEDT) Thursday 19 December 2024	The USI Registry System was intermittently unavailable to allow us to undertake scheduled maintenance.
11:30pm (AEDT) Tuesday 17 December 2024	6:00am (AEDT) Wednesday 18 December	myID and RAM was unavailable to allow the Australian Taxation Office (ATO) to undertake scheduled maintenance.
11:30pm (AEDT) Tuesday 19 November 2024	11:00am (AEDT) Wednesday 20 November 2024	myID (formerly myGovID) was unavailable to allow the ATO to undertake scheduled maintenance.
5:30pm (ACDT) Friday 15 November 2024	10:00pm (ACDT) Friday 15 November 2024	The USI Registry System was unavailable to apply enhanced functionality for students and education or training providers.
7:00pm (AEDT) Thursday 17 October 2024	1:00am (AEDT) Friday 18 October 2024	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.

Start date	End date	Additional information
12:00am (AEST) Sunday 22 September 2024	4:00am (AEST) Sunday 22 September 2024	myGov was unavailable to allow Services Australia to undertake scheduled maintenance.
11:30pm (AEST) Thursday 19 September 2024	04:30am (AEST) Friday 20 September 2024	myGovID was unavailable to allow the ATO to undertake scheduled maintenance.
12:00am (AEST) Saturday 31 August 2024	12:30am (AEST) Saturday 31 August 2024	myGov was intermittently unavailable to allow Services Australia to undertake scheduled maintenance.
12.00am (AEST) Saturday 24 August 2024	12:30am (AEST) Saturday 24 August 2024	myGov was unavailable to allow Services Australia to undertake scheduled maintenance.
07:00pm (AEST) Thursday 15 August 2024	12:00am (AEST) Friday 16 August 2024	The USI Registry System was intermittently unavailable to allow for scheduled maintenance.
11:30pm (AEST) Saturday 10 August 2024	07:00am (AEST) Sunday 11 August 2024	RAM was unavailable to allow the ATO to undertake scheduled maintenance.
11:30pm (AEST) Tuesday 6 August 2024	04:00am (AEST) Wednesday 7 August 2024	myGovID, RAM and Digital ID was unavailable to allow the ATO to undertake scheduled maintenance.