

USI Activity Report | April – June 2024



253K

Total USIs created this quarter



530K

Transcript views/downloads by students



18K

Transcript views/downloads by providers



2.4M

Self-service transactions



16K

Help requests closed



796K

Recovered USIs/
passwords



7.2M

USI verification requests by providers



47K

Calls handled



89%

Of customers rated us as 5 out of 5 stars



10K

Third parties using transcript service

All Activity to Date



15,606,919

Total USIs created