

USI Activity Report | January – March 2024



338K

Total USIs created this quarter



552K

Transcript views/downloads by students



20K

Transcript views/downloads by providers



2.7M

Self-service transactions



19K

Help requests closed



925K

Recovered USIs/
passwords



8.2M

USI verification requests by providers



53K

Calls handled



89%

Of customers rated us as 5 out of 5 stars



9K

Third parties using transcript service

All Activity to Date



15,355,708

Total USIs created