

USI Activity Report | July - September 2023



373K

Total USIs created this quarter



437K

Transcript views/downloads by students



17K

Transcript views/downloads by providers



2.5M

Self-service transactions



19K

Help requests closed



890K

Recovered USIs/ passwords



6.1M

USI verification requests by providers



49K

Calls handled



89%

Of customers rated us as 5 out of 5 stars



9K

Third parties using transcript service

All Activity to Date



14,747,278

Total USIs created