### USI Error Codes (may be encountered after connection to the USI RS has been established)

These Error Codes are generally seen in Web Services and/or third Party testing only.

Organisation Portal presents meaningful descriptions – rather than presenting an “error code”.

The details of various errors returned by service methods are below.

Some of these error codes may be returned in an Error element in a non-fault response.

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| **Error** | **Description** |
| ERR-1000Unexpected | **Error Code:** 1000**Error Title:** Unexpected.**Error Message:** An unexpected error has occurred. |
| ERR-1001Service Unavailable | **Error Code:** 1001**Error Title:** Service Unavailable.**Error Message:** The service is currently not available. |
| ERR-1002Generic Validation | **Error Code:** 1002**Error Title:** Generic Validation.**Error Message:** <detail of generic validation message> |
| ERR-2000Communication Error | **Error Code:** 2000**Error Title:** Communication Error.**Error Message:** A communication error has occurred. Please try again at a later time. |
| ERR-2001 Batch Data Is Invalid. | **Error Code:** 2001**Error Title:** Batch Data Is Invalid.**Error Message:** The batch contains invalid data and has not been processed. |
| ERR-2002Organisation was not authorised | **Error Code:** 2002**Error Title:** Organisation Failed Authorisation.**Error Message:** The organisation was not verified as an authorised body/organisation in the system. |
| ERR-2003Incorrect Receipt Number | **Error Code:** 2003**Error Title:** Incorrect Receipt Number.**Error Message:** The receipt number was badly formatted or could not be found. |
| ERR-2004Unverified Identity | **Error Code:** 2004**Error Title:** Unverified Identity.**Error Message:** The system could not verify the identity based on the supplied information. |
| ERR-2005Failed To Create USI Record Already Exists | **Error Code:** 2005**Error Title:** Failed To Create USI Record Already Exists.**Error Message:** The system found multiple existing records with the same information. The record has not been created. |
| ERR-2006DVS Service Unavailable | **Error Code:** 2006**Error Title:** DVS Service Unavailable.**Error Message:** The system could not connect to the DVS service. |
| ERR-2007Request No Is Not Unique | **Error Code:** 2007**Error Title:** Request No Is Not Unique.**Error Message:** The system has received the same reference no. from this organisation on a previous occasion. The file will not be processed. |
| ERR-2008No Of Applications Invalid | **Error Code:** 2008**Error Title:** No Of Applications Invalid.**Error Message:** The no. of applications must be less than 500, and must match the actual number of applications in upload. |
| ERR-2009Batch Not Completed | **Error Code:** 2009**Error Title:** Batch Not Completed.**Error Message:** The batch is still being processed. Please try again later. |
| ERR-2010DVS Bypass Not Authorised | **Error Code:** 2010**Error Title:** DVS Bypass Not Authorised.**Error Message:** The organisation does not have the authority to bypass the DVS check. |
| ERR-2019Single Name Invalid | **Error Code:** 2019**Error Title:** Single Name Invalid.**Error Message:** You cannot supply first, middle or family name with a single name. |
| ERR-2022DVS Check Required Missing | **Error Code:** 2022**Error Title:** DVS Check Required Missing**Error Message:** Please specify DVS Check Required. |
| ERR-2030Invalid Operation | **Error Code:** 2030**Error Title:** Invalid Operation**Error Message:** You do not have permission for this operation. |
| ERR-2050File Structure Is Invalid | **Error Code:** 2050**Error Title:** File Structure Is Invalid.**Error Message:** The file provided did not conform to the defined structure. |
| ERR-2060USI Not Found | **Error Code:** 2060**Error Title:** USI Not Found**Error Message:** USI not found. |
| ERR-2095USI Deactivated | **Error Code:** 2095**Error Title:** USI Deactivated**Error Message:** USI is deactivated. |
| ERR-2098USI Suspended | **Error Code:** 2098**Error Title:** USI Suspended**Error Message:** USI is suspended. |
| ERR-3000Invalid Schema | **Error Code:** 3000**Error Title:** Invalid Schema.**Error Message:** <detail of schema errors> |
| ERR-3010Invalid AUSkey Token Type | **Error Code:** 3010**Error Title:** Invalid AUSkey Token Type.**Error Message:** Invalid AUSkey token type. |
| ERR- 3200Xml Schema Validation Fail | **Error Code:** 3200**Error Title:** Xml Schema Validation Fail.**Error Message:** <detail of xml schema validation errors> |
| ERR- 3250Xml Schema Validation Fail | **Error Code:** 3250**Error Title:** Xml Validation Failure.**Error Message:** <detail of xml schema validation errors> |
| ERR- 3300Email Address Not Unique | **Error Code:** 3300**Error Title:** Email Address Not Unique.**Error Message:** Email Address is not unique. |
| ERR- 3310Non DVS Document Not Found | **Error Code:** 3310**Error Title:** Non DVS Document Not Found**Error Message:** Non DVS Document not found. |
| ERR- 3312Invalid Source For Update USI Contact Details | **Error Code:** 3312**Error Title:** Invalid Source For Update USI Contact Details**Error Message:** The specified source should not update USI contact details. |
| ERR- 3330Document Type Not Found | **Error Code:** 3330**Error Title:** Document Type Not Found**Error Message:** Document Type Not Found. |
| ERR- 3340Document Type Not Valid For Modifier | **Error Code:** 3340**Error Title:** Document Type Not Valid For Modifier**Error Message:** The Document type is not valid for this operation. |
| ERR- 3350DVS Override cannot be used for this USI. | **Error Code:** 3350**Error Title:** DVS Override Cannot Be Used For USI**Error Message:** DVS Override cannot be used for this USI. |
| ERR- 3370DVS Document Type Not Available. | **Error Code:** 3370**Error Title:** Document Type Not Available.**Error Message:** The DVS Document Type is currently unavailable for use. Please select another document type. |