### USI Error Codes (may be encountered after connection to the USI RS has been established)

These Error Codes are generally seen in Web Services and/or third Party testing only.

Organisation Portal presents meaningful descriptions – rather than presenting an “error code”.

The details of various errors returned by service methods are below.

Some of these error codes may be returned in an Error element in a non-fault response.

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| **Error** | **Description** |
| ERR-1000  Unexpected | **Error Code:** 1000  **Error Title:** Unexpected.  **Error Message:** An unexpected error has occurred. |
| ERR-1001  Service Unavailable | **Error Code:** 1001  **Error Title:** Service Unavailable.  **Error Message:** The service is currently not available. |
| ERR-1002  Generic Validation | **Error Code:** 1002  **Error Title:** Generic Validation.  **Error Message:** <detail of generic validation message> |
| ERR-2000  Communication Error | **Error Code:** 2000  **Error Title:** Communication Error.  **Error Message:** A communication error has occurred. Please try again at a later time. |
| ERR-2001  Batch Data Is Invalid. | **Error Code:** 2001  **Error Title:** Batch Data Is Invalid.  **Error Message:** The batch contains invalid data and has not been processed. |
| ERR-2002  Organisation was not authorised | **Error Code:** 2002  **Error Title:** Organisation Failed Authorisation.  **Error Message:** The organisation was not verified as an authorised body/organisation in the system. |
| ERR-2003  Incorrect Receipt Number | **Error Code:** 2003  **Error Title:** Incorrect Receipt Number.  **Error Message:** The receipt number was badly formatted or could not be found. |
| ERR-2004  Unverified Identity | **Error Code:** 2004  **Error Title:** Unverified Identity.  **Error Message:** The system could not verify the identity based on the supplied information. |
| ERR-2005  Failed To Create USI Record Already Exists | **Error Code:** 2005  **Error Title:** Failed To Create USI Record Already Exists.  **Error Message:** The system found multiple existing records with the same information. The record has not been created. |
| ERR-2006  DVS Service Unavailable | **Error Code:** 2006  **Error Title:** DVS Service Unavailable.  **Error Message:** The system could not connect to the DVS service. |
| ERR-2007  Request No Is Not Unique | **Error Code:** 2007  **Error Title:** Request No Is Not Unique.  **Error Message:** The system has received the same reference no. from this organisation on a previous occasion. The file will not be processed. |
| ERR-2008  No Of Applications Invalid | **Error Code:** 2008  **Error Title:** No Of Applications Invalid.  **Error Message:** The no. of applications must be less than 500, and must match the actual number of applications in upload. |
| ERR-2009  Batch Not Completed | **Error Code:** 2009  **Error Title:** Batch Not Completed.  **Error Message:** The batch is still being processed. Please try again later. |
| ERR-2010  DVS Bypass Not Authorised | **Error Code:** 2010  **Error Title:** DVS Bypass Not Authorised.  **Error Message:** The organisation does not have the authority to bypass the DVS check. |
| ERR-2019  Single Name Invalid | **Error Code:** 2019  **Error Title:** Single Name Invalid.  **Error Message:** You cannot supply first, middle or family name with a single name. |
| ERR-2022  DVS Check Required Missing | **Error Code:** 2022  **Error Title:** DVS Check Required Missing  **Error Message:** Please specify DVS Check Required. |
| ERR-2030  Invalid Operation | **Error Code:** 2030  **Error Title:** Invalid Operation  **Error Message:** You do not have permission for this operation. |
| ERR-2050  File Structure Is Invalid | **Error Code:** 2050  **Error Title:** File Structure Is Invalid.  **Error Message:** The file provided did not conform to the defined structure. |
| ERR-2060  USI Not Found | **Error Code:** 2060  **Error Title:** USI Not Found  **Error Message:** USI not found. |
| ERR-2095  USI Deactivated | **Error Code:** 2095  **Error Title:** USI Deactivated  **Error Message:** USI is deactivated. |
| ERR-2098  USI Suspended | **Error Code:** 2098  **Error Title:** USI Suspended  **Error Message:** USI is suspended. |
| ERR-3000  Invalid Schema | **Error Code:** 3000  **Error Title:** Invalid Schema.  **Error Message:** <detail of schema errors> |
| ERR-3010  Invalid AUSkey Token Type | **Error Code:** 3010  **Error Title:** Invalid AUSkey Token Type.  **Error Message:** Invalid AUSkey token type. |
| ERR- 3200  Xml Schema Validation Fail | **Error Code:** 3200  **Error Title:** Xml Schema Validation Fail.  **Error Message:** <detail of xml schema validation errors> |
| ERR- 3250  Xml Schema Validation Fail | **Error Code:** 3250  **Error Title:** Xml Validation Failure.  **Error Message:** <detail of xml schema validation errors> |
| ERR- 3300  Email Address Not Unique | **Error Code:** 3300  **Error Title:** Email Address Not Unique.  **Error Message:** Email Address is not unique. |
| ERR- 3310  Non DVS Document Not Found | **Error Code:** 3310  **Error Title:** Non DVS Document Not Found  **Error Message:** Non DVS Document not found. |
| ERR- 3312  Invalid Source For Update USI Contact Details | **Error Code:** 3312  **Error Title:** Invalid Source For Update USI Contact Details  **Error Message:** The specified source should not update USI contact details. |
| ERR- 3330  Document Type Not Found | **Error Code:** 3330  **Error Title:** Document Type Not Found  **Error Message:** Document Type Not Found. |
| ERR- 3340  Document Type Not Valid For Modifier | **Error Code:** 3340  **Error Title:** Document Type Not Valid For Modifier  **Error Message:** The Document type is not valid for this operation. |
| ERR- 3350  DVS Override cannot be used for this USI. | **Error Code:** 3350  **Error Title:** DVS Override Cannot Be Used For USI  **Error Message:** DVS Override cannot be used for this USI. |
| ERR- 3370  DVS Document Type Not Available. | **Error Code:** 3370  **Error Title:** Document Type Not Available.  **Error Message:** The DVS Document Type is currently unavailable for use. Please select another document type. |