

## Monthly Activity Report | December 2022



**81,366**

Total USIs created this month



**93K**

Transcript views/downloads by students



**3,738**

Transcript views/downloads by providers



**624K**

Self-service transactions



**4,706**

Help requests closed



**215K**

Recovered USIs/  
passwords



**2.1 million**

USI verification requests by providers



**10.2K**

Calls handled



**89%**

Of customers rated us as 5 out of 5 stars



**1,880**

Third parties using transcript service

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### All Activity to Date

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**13,671,891**

Total USIs created