

## Monthly Activity Report | September 2022



**93,814**

Total USIs created this month



**108K**

Transcript views/downloads by students



**5,645**

Transcript views/downloads by providers



**690K**

Self-service transactions



**6,657**

Help requests closed



**236K**

Recovered USIs/ passwords



**2.4 million**

USI verification requests by providers



**13.6K**

Calls handled



**93%**

Of customers rated us as 5 out of 5 stars



**1,529**

Third parties using transcript service

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### All Activity to Date



**13,395,882**

Total USIs created