

## Monthly Activity Report | May 2022



**81,313**  
total USIs created



**2,405**  
USIs created  
using a Digital Identity



**433**  
USI accounts accessed  
using a Digital Identity



**732,824**  
self-service  
transactions



**14,125**  
calls handled



**6,876**  
help requests  
closed



**281,213**  
recovered USIs/  
passwords



**2,440,779**  
USI verification  
requests by providers



**102,318**  
transcript views/downloads  
by students



**4,907**  
transcript views/downloads  
by providers



**1,596**  
transcripts authenticated  
by third parties

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### All Activity to Date



**13,001,983**  
total USIs created



**27,434**  
USIs created  
using a Digital Identity



**5,104**  
USI accounts accessed  
using a Digital Identity