

## Monthly Activity Report | April 2022



**63,498**  
total USIs created



**1,623**  
USIs created  
using a Digital Identity



**385**  
USI accounts accessed  
using a Digital Identity



**572,286**  
self-service  
transactions



**10,231**  
calls handled



**5,219**  
help requests  
closed



**211,606**  
recovered USIs/  
passwords



**1,894,341**  
USI verification  
requests by providers



**80,815**  
transcript views/downloads  
by students



**3,771**  
transcript views/downloads  
by providers



**1,222**  
transcripts authenticated  
by third parties

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### All Activity to Date



**12,921,381**  
total USIs created



**25,029**  
USIs created  
using a Digital Identity



**4,709**  
USI accounts accessed  
using a Digital Identity