

Monthly Activity Report | February 2022



121,945
total USIs created



2,016
USIs created
using a Digital Identity



334
USI accounts accessed
using a Digital Identity



868,423
self-service
transactions



16,240
calls handled



11,274
help requests
closed



325,990
recovered USIs/
passwords



2,244,044
USI verification
requests by providers



101,344
transcript views/downloads
by students



4,471
transcript views/downloads
by providers



770
transcripts authenticated
by third parties

All Activity to Date



12,763,501
total USIs created



21,081
USIs created
using a Digital Identity



3,871
USI accounts accessed
using a Digital Identity