

Monthly Activity Report | November 2021



81,930

total USIs created



1,435

USIs created using a Digital Identity



286

USI accounts accessed using a Digital Identity



728,372

self-service transactions



12,296

calls handled



8,705

help requests closed



293,303

recovered USIs/
passwords



1,915,459

USI verification requests by providers



88,815

transcript views/downloads by students



4,249

transcript views/downloads by providers



716

transcripts authenticated by third parties

All Activity to Date



12,500,157

total USIs created



15,633

USIs created using a Digital Identity



3,060

USI accounts accessed using a Digital Identity