

Monthly Activity Report | January 2022



80,092
total USIs created



2,197
USIs created
using a Digital Identity



366
USI accounts accessed
using a Digital Identity



690,658
self-service
transactions



11,072
calls handled



8,896
help requests
closed



288,822
recovered USIs/
passwords



1,869,519
USI verification
requests by providers



82,126
transcript views/downloads
by students



3,003
transcript views/downloads
by providers



584
transcripts authenticated
by third parties

All Activity to Date



12,642,836
total USIs created



19,065
USIs created
using a Digital Identity



3,586
USI accounts accessed
using a Digital Identity