

## Monthly Activity Report | December 2021



**62,829**  
total USIs created



**1,235**  
USIs created  
using a Digital Identity



**225**  
USI accounts accessed  
using a Digital Identity



**553,450**  
self-service  
transactions



**8,952**  
calls handled



**6,605**  
help requests  
closed



**218,310**  
recovered USIs/  
passwords



**1,706,949**  
USI verification  
requests by providers



**66,029**  
transcript views/downloads  
by students



**2,933**  
transcript views/downloads  
by providers



**491**  
transcripts authenticated  
by third parties

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### All Activity to Date

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**12,562,747**  
total USIs created



**16,868**  
USIs created  
using a Digital Identity



**3,253**  
USI accounts accessed  
using a Digital Identity