

Monthly Activity Report | October 2021



66,436
total USIs created



1,191
USIs created
using a Digital Identity



276
USI accounts accessed
using a Digital Identity



630,785
self-service
transactions



10,474
calls handled



7,378
help requests
closed



255,632
recovered USIs/
passwords



1,811,800
USI verification
requests by providers



83,178
transcript views/downloads
by students



3,963
transcript views/downloads
by providers



328
transcripts authenticated
by third parties

All Activity to Date



12,418,760
total USIs created



14,198
USIs created
using a Digital Identity



2,810
USI accounts accessed
using a Digital Identity