

## Monthly Activity Report | September 2021



**68,336**

total USIs created



**947**

USIs created using a Digital Identity



**252**

USI accounts accessed using a Digital Identity



**621,840**

self-service transactions



**11,012**

calls handled



**7,664**

help requests closed



**245,072**

recovered USIs/  
passwords



**1,950,523**

USI verification requests by providers



**82,281**

transcript views/downloads by students



**4,397**

transcript views/downloads by providers



**372**

transcripts authenticated by third parties

---

### All Activity to Date

---



**12,352,920**

total USIs created



**13,007**

USIs created using a Digital Identity



**2,564**

USI accounts accessed using a Digital Identity