

Monthly Activity Report | August 2021



99,500
total USIs created



1,140
USIs created
using a Digital Identity



472
USI accounts accessed
using a Digital Identity



736,472
self-service
transactions



12,162
calls handled



9,295
help requests
closed



288,731
recovered USIs/
passwords



1,974,640
USI verification
requests by providers



91,891
transcript views/downloads
by students



4,336
transcript views/downloads
by providers



470
transcripts authenticated
by third parties

All Activity to Date



12,285,055
total USIs created



12,060
USIs created
using a Digital Identity



2,343
USI accounts accessed
using a Digital Identity