

USI Error Codes (may be encountered after connection to the USI RS has been established)

These Error Codes are generally seen in Web Services and/or third Party testing only. Organisation Portal presents meaningful descriptions – rather than presenting an “error code”.

The details of various errors returned by service methods are below. Some of these error codes may be returned in an Error element in a non-fault response.

Error	Description
ERR-1000 Unexpected	Error Code: 1000 Error Title: Unexpected. Error Message: An unexpected error has occurred.
ERR-1001 Service Unavailable	Error Code: 1001 Error Title: Service Unavailable. Error Message: The service is currently not available.
ERR-1002 Generic Validation	Error Code: 1002 Error Title: Generic Validation. Error Message: <detail of generic validation message>
ERR-2000 Communication Error	Error Code: 2000 Error Title: Communication Error. Error Message: A communication error has occurred. Please try again at a later time.
ERR-2001 Batch Data Is Invalid.	Error Code: 2001 Error Title: Batch Data Is Invalid. Error Message: The batch contains invalid data and has not been processed.
ERR-2002 Organisation was not authorised	Error Code: 2002 Error Title: Organisation Failed Authorisation. Error Message: The organisation was not verified as an authorised body/organisation in the system.
ERR-2003 Incorrect Receipt Number	Error Code: 2003 Error Title: Incorrect Receipt Number. Error Message: The receipt number was badly formatted or could not be found.
ERR-2004 Unverified Identity	Error Code: 2004 Error Title: Unverified Identity. Error Message: The system could not verify the identity based on the supplied information.
ERR-2005 Failed To Create USI Record Already Exists	Error Code: 2005 Error Title: Failed To Create USI Record Already Exists. Error Message: The system found multiple existing records with the same information. The record has not been created.
ERR-2006 DVS Service Unavailable	Error Code: 2006 Error Title: DVS Service Unavailable. Error Message: The system could not connect to the DVS service.
ERR-2007 Request No Is Not Unique	Error Code: 2007 Error Title: Request No Is Not Unique. Error Message: The system has received the same reference no. from this organisation on a previous occasion. The file will not be processed.
ERR-2008 No Of Applications Invalid	Error Code: 2008 Error Title: No Of Applications Invalid. Error Message: The no. of applications must be less than 500, and must match the actual number of applications in upload.
ERR-2009 Batch Not Completed	Error Code: 2009 Error Title: Batch Not Completed. Error Message: The batch is still being processed. Please try again later.
ERR-2010 DVS Bypass Not Authorised	Error Code: 2010 Error Title: DVS Bypass Not Authorised. Error Message: The organisation does not have the authority to bypass the DVS check.

ERR-2019 Single Name Invalid	Error Code: 2019 Error Title: Single Name Invalid. Error Message: You cannot supply first, middle or family name with a single name.
ERR-2022 DVS Check Required Missing	Error Code: 2022 Error Title: DVS Check Required Missing Error Message: Please specify DVS Check Required.
ERR-2030 Invalid Operation	Error Code: 2030 Error Title: Invalid Operation Error Message: You do not have permission for this operation.
ERR-2050 File Structure Is Invalid	Error Code: 2050 Error Title: File Structure Is Invalid. Error Message: The file provided did not conform to the defined structure.
ERR-2060 USI Not Found	Error Code: 2060 Error Title: USI Not Found Error Message: USI not found.
ERR-2095 USI Deactivated	Error Code: 2095 Error Title: USI Deactivated Error Message: USI is deactivated.
ERR-2098 USI Suspended	Error Code: 2098 Error Title: USI Suspended Error Message: USI is suspended.
ERR-3000 Invalid Schema	Error Code: 3000 Error Title: Invalid Schema. Error Message: <detail of schema errors>
ERR-3010 Invalid AUSkey Token Type	Error Code: 3010 Error Title: Invalid AUSkey Token Type. Error Message: Invalid AUSkey token type.
ERR- 3200 Xml Schema Validation Fail	Error Code: 3200 Error Title: Xml Schema Validation Fail. Error Message: <detail of xml schema validation errors>
ERR- 3250 Xml Schema Validation Fail	Error Code: 3250 Error Title: Xml Validation Failure. Error Message: <detail of xml schema validation errors>
ERR- 3300 Email Address Not Unique	Error Code: 3300 Error Title: Email Address Not Unique. Error Message: Email Address is not unique.
ERR- 3310 Non DVS Document Not Found	Error Code: 3310 Error Title: Non DVS Document Not Found Error Message: Non DVS Document not found.
ERR- 3312 Invalid Source For Update USI Contact Details	Error Code: 3312 Error Title: Invalid Source For Update USI Contact Details Error Message: The specified source should not update USI contact details.
ERR- 3330 Document Type Not Found	Error Code: 3330 Error Title: Document Type Not Found Error Message: Document Type Not Found.
ERR- 3340 Document Type Not Valid For Modifier	Error Code: 3340 Error Title: Document Type Not Valid For Modifier Error Message: The Document type is not valid for this operation.
ERR- 3350 DVS Override cannot be used for this USI.	Error Code: 3350 Error Title: DVS Override Cannot Be Used For USI Error Message: DVS Override cannot be used for this USI.
ERR- 3370 DVS Document Type Not Available.	Error Code: 3370 Error Title: Document Type Not Available. Error Message: The DVS Document Type is currently unavailable for use. Please select another document type.